

New Hampshire Lottery Auto-Renewal FAQ

1. What is Auto-Renewal?

Never miss a draw with New Hampshire iLottery's automatic renewal (Auto-Renewal) service that allows players to automatically purchase Powerball and Mega Millions. Sign up once and your Powerball and Mega Millions tickets will be purchased every two weeks and entered into each drawing until you cancel the Auto-Renewal. ONLY debit cards may fund Auto-Renewal.

2. Who can participate in Auto-Renewal?

Players must be 18+ years of age and in New Hampshire to play NH iLottery. Players should use their existing New Hampshire iLottery account or register for a new account. All terms of service for iLottery apply to the Auto-Renewal program. However, the player must have and use a debit card for Auto-Renewal.

If a player signs up for Auto-Renewal and leaves the state, they must verify by geolocation in the state of New Hampshire within 12 months of first purchase.

3. How often does my purchase renew?

Auto-Renewal will renew every two weeks (or 14 days), a week before the upcoming week's drawings, on the day a player made the first purchase. You may purchase tickets and sign up for Auto-Renewal by 9:50 p.m. EST before the scheduled draw to participate in the earliest draw.

The first Auto-Renewal purchase will include the cost for the current week and the following two weeks. After the initial pay period, the purchase will renew every other week. Players will receive email confirmation for Auto-Renewal payment. See calendar example below.

POWERBALL DRAWS						
SUN	MON	TUES	WED	THURS	FRI	SAT
		1	2 NEW HAMPSHIRE  POWERPLAY	3	4	5 NEW HAMPSHIRE  POWERPLAY
6	7 \$ - First Purchase	8	9 NEW HAMPSHIRE  POWERPLAY	10	11	12 NEW HAMPSHIRE  POWERPLAY
13	14	15	16 NEW HAMPSHIRE  POWERPLAY	17	18	19 NEW HAMPSHIRE  POWERPLAY
20	21	22	23 NEW HAMPSHIRE  POWERPLAY	24	25	26 NEW HAMPSHIRE  POWERPLAY
27	28 \$ - Renewal	29	30 NEW HAMPSHIRE  POWERPLAY			

POWERBALL DRAWS						
SUN	MON	TUES	WED	THURS	FRI	SAT
				1	2	3 NEW HAMPSHIRE  POWERPLAY
4	5	6	7 NEW HAMPSHIRE  POWERPLAY	8	9	10 NEW HAMPSHIRE  POWERPLAY
11	12 \$ - Renewal	13	14 NEW HAMPSHIRE  POWERPLAY	15	16	17 NEW HAMPSHIRE  POWERPLAY
18	19	20	21 NEW HAMPSHIRE  POWERPLAY	22	23	24 NEW HAMPSHIRE  POWERPLAY
25	26 \$ - Renewal	27	28 NEW HAMPSHIRE  POWERPLAY	29	30	31 NEW HAMPSHIRE  POWERPLAY

4. How do I set up Auto-Renewal?

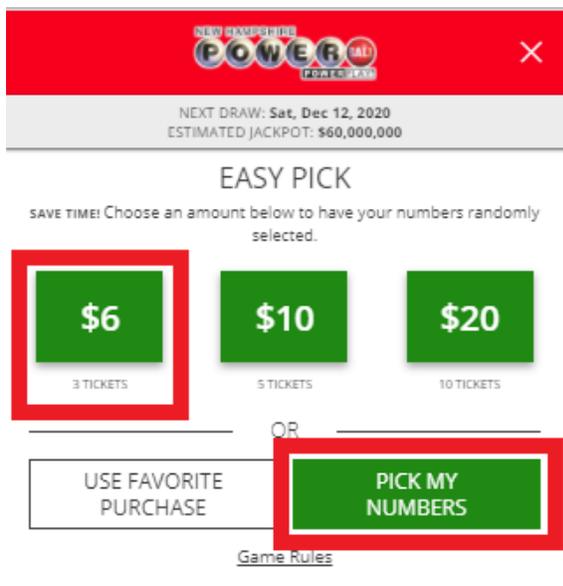
Desktop

**Players must be 18+ years of age and in New Hampshire to play iLottery.*

Sign in or register for a NH iLottery account.



Select your favorite numbers or choose Easy Pick for Powerball and/or Mega Millions.



Choose the number of tickets you would like to purchase.

The screenshot shows the NH Lottery shopping cart interface. At the top, it says "NH Lottery" and "SHOPPING CART". Below this, there's a "Powerball" logo and "NEXT DRAW: Sat, Dec 12, 2020 ESTIMATED JACKPOT: \$60,000,000". A dropdown menu for "Tickets" is set to "3" and is highlighted with a red box. Below it, "Drawing" is set to "1". There are two options: "Add Power Play?" with a "No" radio button selected, and "Auto-Renewal" with a "No" radio button selected. The cost is listed as "Cost: \$6.00". At the bottom, there's a "Total: \$6.00" and "\$5.00 Minimum Required" next to a green "CHECKOUT" button.

For \$1 more per ticket, per draw, you may click on the “Add Power Play” or “Add Megaplier” button to either Power Play your Powerball tickets or to Megaply your Mega Millions purchase.

The screenshot shows the NH Lottery shopping cart interface, similar to the first one. The "Tickets" dropdown is still set to "3". However, the "Add Power Play?" option now has a "Yes" radio button selected, which is highlighted with a red box. The "Auto-Renewal" option remains set to "No". The cost is now "Cost: \$9.00". At the bottom, the "Total" is "\$9.00" and "\$5.00 Minimum Required" is still present next to the green "CHECKOUT" button.

Click the button in the Shopping Cart next to “Auto-Renewal” so it displays the word “YES” in YELLOW.

The screenshot shows the NH Lottery Shopping Cart interface. At the top, there is a yellow header with the NH Lottery logo and a 'SHIPPING CART' title. Below the header, the cart details for the 'NEW HAMPSHIRE LOTTERY POWERBALL' are displayed. The next draw is on Saturday, Dec 12, 2020, with an estimated jackpot of \$60,000,000. The cart contains 3 tickets, drawn twice a week. The 'Add Power Play?' option is selected with a yellow 'Yes' button. The 'Auto-Renewal' option is also selected with a yellow 'Yes' button, which is highlighted by a red rectangular box. Below this, the 'More Information' section explains that the service allows for automatic bi-weekly purchases. The current period (12/12/2020 - 12/25/2020) costs \$36.00, and the upcoming period (12/26/2020 - 01/01/2021) costs \$18.00, for a total 'Today's Cost' of \$54.00. At the bottom of the cart, there is an 'ADD MORE GAMES' button and a 'Save as Favorite Purchase' checkbox. A note states that a debit card is required for transactions including auto-renewal. At the very bottom, a grey bar shows the total of \$54.00 with a \$5.00 minimum required, and a green 'CHECKOUT' button.

Click the “Checkout” button to complete the transaction.

This screenshot is identical to the one above, showing the NH Lottery Shopping Cart with the 'Auto-Renewal' option selected. The primary difference is that the 'CHECKOUT' button at the bottom right is now highlighted in red, indicating it is the next step in the process. All other elements, including the yellow 'Yes' buttons and the red box around the 'Auto-Renewal' section, remain the same.

Enter your payment information. Auto-Renewal must be funded with a debit card. Then click the "Submit" button.

NH Lottery

PAYMENT DETAILS

Safe & Secure

A recurring payment of \$36.00 will be charged to your selected payment method every 2 weeks, one week in advance of upcoming draws, until the Auto-Renewal service is canceled.

You are required to use a debit card for all shopping cart transactions that include an Auto-Renewal purchase.

Debit Card

Auto-Renewal Details:
Easily CANCEL by accessing "My Account," by contacting Customer Support.
Your payment information will be securely saved for your next purchase.

Exp. Date [Edit](#) 12 2021

CVV

Total Amount (\$): \$4.00

[BACK TO SHOPPING CART](#) **SUBMIT**

Review your purchase on the Checkout Summary screen and click the "Submit" button. Your ticket(s) will be automatically purchased every two weeks.

NH Lottery

CHECKOUT SUMMARY

Safe & Secure

REVIEW YOUR TRANSACTION	
Payment Method	Debit Card ****5961
Powerball Auto-Renewal	3 tickets per drawing 2 drawings per week
Current Period (12/12/2020 - 12/25/2020):	\$36.00
Upcoming Period (12/26/2020 - 01/01/2021):	\$18.00
Your Purchase Total	\$54.00

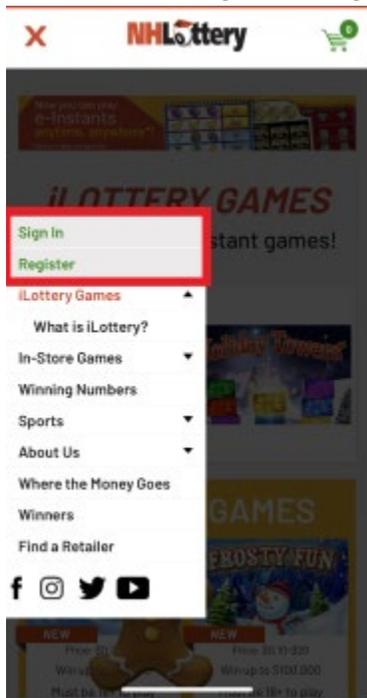
By selecting SUBMIT, you authorize us to charge your payment method every 2 weeks for your draw-game Auto-Renewal. Draws are purchased every two weeks continuously, and you will be billed one week in advance of upcoming draws.

[BACK TO PAYMENT DETAILS](#) Price: \$54.00 **SUBMIT**

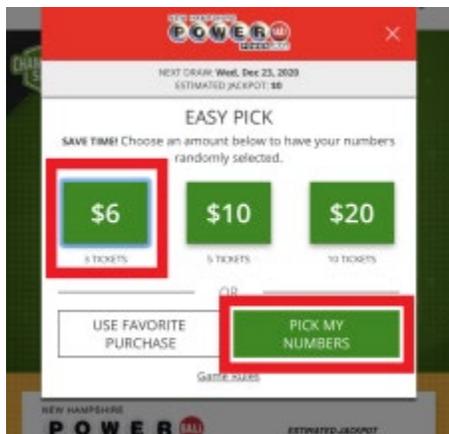
Mobile

**Players must be 18+ years of age and in New Hampshire to play iLottery.*

Sign in or register for a NH iLottery account.



Select your favorite numbers or choose Easy Pick for Powerball and/or Mega Millions.



Choose the number of tickets you would like to purchase.

NH Lottery

SHOPPING CART

NEW HAMPSHIRE
LOTTERY

NEXT DRAW: Wed, Dec 23, 2020
ESTIMATED JACKPOT: \$8

3 **Tickets** [Edit Numbers](#)

1 **Drawing**

No **Add Power Play?**
[More Information](#)

No **Auto-Renewal**
[More Information](#)

New Hampshire Lottery's NEW iLottery Auto-Renewal Service allows players to subscribe to automatic bi-weekly draw game purchases. Just sign up once and tickets will be automatically purchased every two weeks until you cancel the Auto-Renewal service.

[Game Rules](#) **Cost: \$6.00**

ADD MORE GAMES

Save as Favorite Purchase

Total: \$6.00
\$5.00 Minimum Required

CHECKOUT

For \$1 more per ticket, per draw, you may click on the “Add Power Play” or “Add Megaplier” button to either Power Play your Powerball tickets or to Megaply your Mega Millions purchase.

The screenshot shows the NH Lottery shopping cart interface. At the top, there is a yellow header with the NH Lottery logo and a close button. Below the header, the title "SHOPPING CART" is centered. The main content area is a light gray box containing the following elements:

- Game Information:** "NEXT DRAW: Wed, Dec 23, 2020" and "ESTIMATED JACKPOT: \$0".
- Tickets:** A dropdown menu set to "3" and a link "Edit Numbers".
- Drawing:** A dropdown menu set to "1".
- Add Power Play?:** A radio button labeled "Yes" is selected and highlighted with a red rectangular box. Below it is a link "More Information".
- Auto-Renewal:** A radio button labeled "No" is selected. Below it is a link "More Information" and a paragraph of text: "New Hampshire Lottery's NEW iLottery Auto-Renewal Service allows players to subscribe to automatic bi-weekly draw game purchases. Just sign up once and tickets will be automatically purchased every two weeks until you cancel the Auto-Renewal service."
- Game Rules:** A link "Game Rules" and the text "Cost: \$9.00".

Below the main content area, there is a button "ADD MORE GAMES". At the bottom left, there is a checkbox "Save as Favorite Purchase". At the bottom center, the text "Total: \$9.00" and "\$5.00 Minimum Required" is displayed. At the bottom right, there is a green button "CHECKOUT".

Click the button in the Shopping Cart next to "Auto-Renewal" so it displays the word "YES" in YELLOW.

SHIPPING CART

NEW HAMPSHIRE LOTTERY

NEXT DRAW: Wed, Dec 23, 2020
ESTIMATED JACKPOT: \$0

3 Tickets [Edit Numbers](#)

2 Drawings A Week

Add Power Play?
[More Information](#)

Auto-Renewal
[More Information](#)
New Hampshire Lottery's NEW iLottery Auto-Renewal Service allows players to subscribe to automatic bi-weekly draw game purchases. Just sign up once and tickets will be automatically purchased every two weeks until you cancel the Auto-Renewal service.

Current Period (12/23/2020 - 01/05/2021):	\$36.00
Upcoming Period (01/06/2021 - 01/12/2021):	\$18.00

[Game Rules](#) **Today's Cost: \$54.00**

Your first Auto-Renewal purchase includes the cost for the first three weeks. After your first purchase, you will be billed every other week, one week in advance of upcoming draws.

ADD MORE GAMES

Save as Favorite Purchase

You will be required to use a debit card for all shopping cart transactions that include an auto-renewal purchase.

Total: \$54.00
\$5.00 Minimum Required

CHECKOUT

Click the "Checkout" button to complete the transaction.

NH Lottery

SHOPPING CART

NEW HAMPSHIRE LOTTERY

NEXT DRAW: Wed, Dec 23, 2020
ESTIMATED JACKPOT: \$0

3 Tickets [Edit Numbers](#)

2 Drawings A Week

Add Power Play?
[More Information](#)

Auto-Renewal
[More Information](#)

New Hampshire Lottery's NEW iLottery Auto-Renewal Service allows players to subscribe to automatic bi-weekly draw game purchases. Just sign up once and tickets will be automatically purchased every two weeks until you cancel the Auto-Renewal service.

Current Period (12/23/2020 - 01/05/2021):	\$36.00
Upcoming Period (01/05/2021 - 01/12/2021):	\$18.00

[Game Rules](#) **Today's Cost: \$54.00**

Your first Auto-Renewal purchase includes the cost for the first three weeks. After your first purchase, you will be billed every other week, one week in advance of upcoming draws.

[ADD MORE GAMES](#)

Save as Favorite Purchase

You will be required to use a debit card for all shopping cart transactions that include an auto-renewal purchase.

Total: \$54.00
\$5.00 Minimum Required

CHECKOUT

Enter your payment information. Auto-Renewal must be funded with a debit card.
Then click the "Submit" button.

NH Lottery

Safe & Secure

PAYMENT DETAILS

A recurring payment of \$36.00 will be charged to your selected payment method every 2 weeks, one week in advance of upcoming draws, until the Auto-Renewal service is canceled.

You are required to use a debit card for all shopping cart transactions that include an Auto-Renewal purchase.

Debit Card

VISA

Auto-Renewal Details:
Easily CANCEL by accessing "My Account," by contacting [Customer Support](#).

Your payment information will be securely saved for your next purchase.

Exp. Date [Edit](#) 02 2034

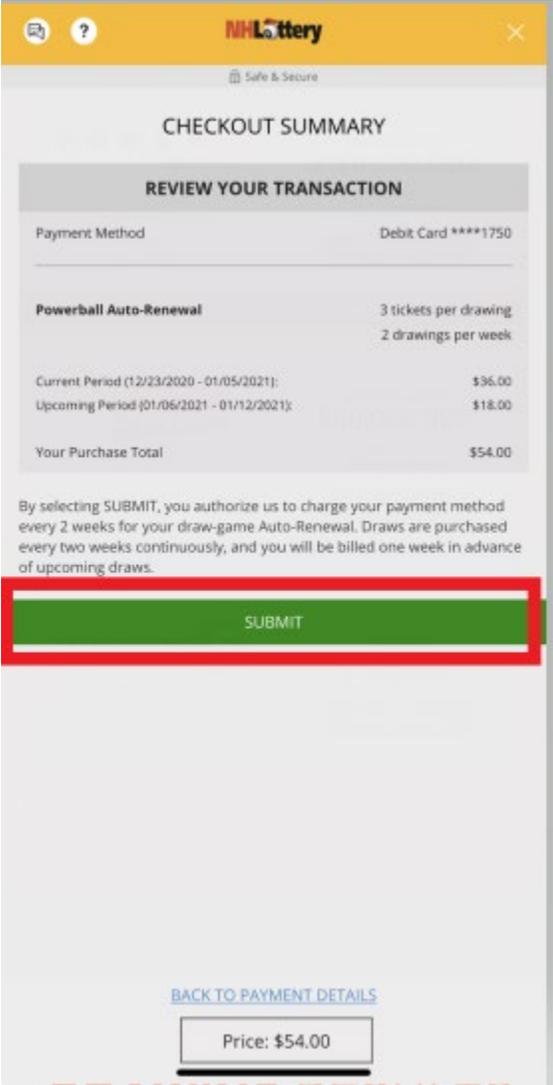
CVV

Total Amount (\$): 54.00

SUBMIT

[BACK TO SHOPPING CART](#)

Review your purchase on the Checkout Summary screen and click the “Submit” button. Your ticket(s) will be automatically purchased every two weeks.



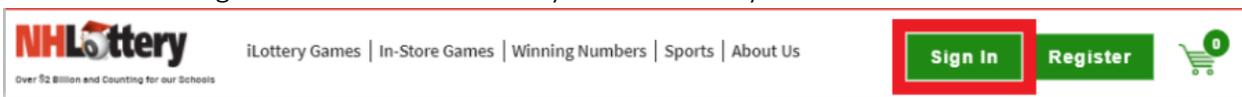
5. Can I pay for my Auto-Renewal purchases ahead of time?

No. Auto-Renewal is a purchase that occurs every two weeks and enrolls a player in a set draw schedule according to the time of enrollment. ONLY debit cards may fund Auto-Renewal.

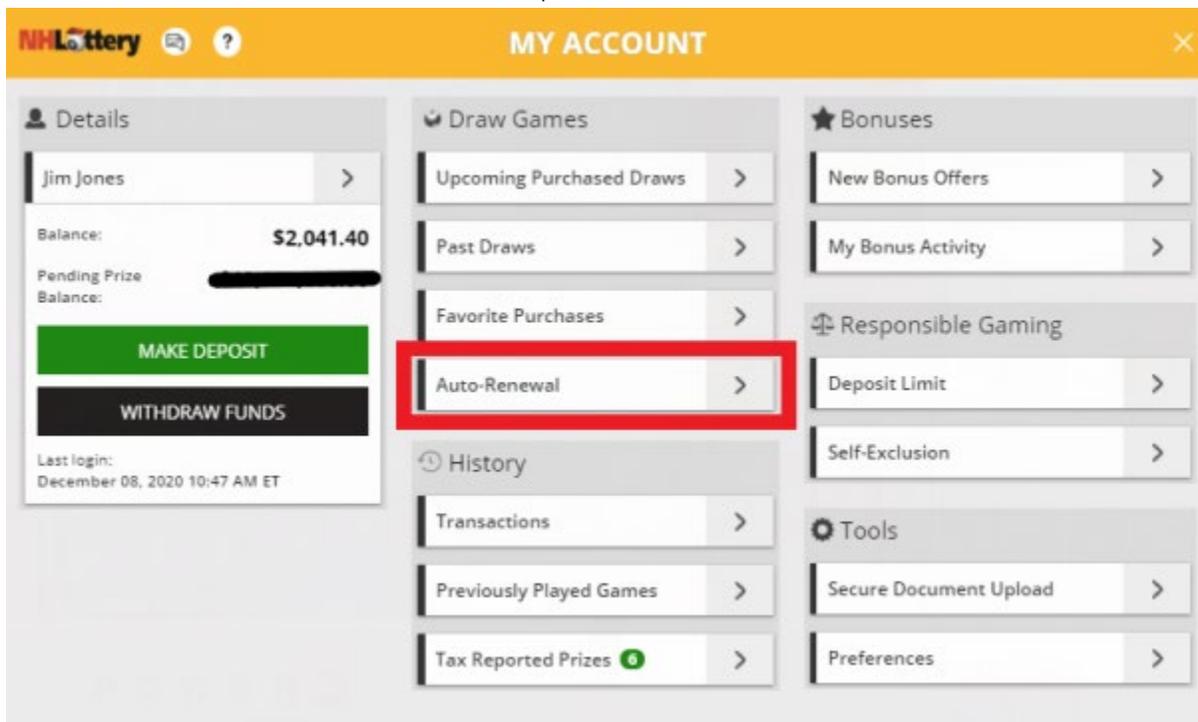
6. How do I view my Auto-Renewal purchases?

Desktop

Sign in from the menu with your NH iLottery account credentials.



Under "My Account," select the "Auto-Renewal" button from the Draw Games menu. Your Auto-Renewal purchases are listed here.



You can select “Cancel Auto-Renewal” to cancel your Auto-Renewal, select “Past Tickets” to view past plays, or select “Upcoming Draws” to see your upcoming draws.

MY ACCOUNT

AUTO-RENEWAL

Details

- Make Deposit
- Withdraw Funds
- My Account Details

Draw Games

- Upcoming Purchased Draws
- Past Draws
- Favorite Purchases
- Auto-Renewal**

Bonuses

- New Bonus Offers
- My Bonus Activity

Tools

- Secure Document Upload

Entry 1:

- Next Charge: Thu, Dec 24, 2020
- Recurring Cost: \$36.00 Bi-Weekly
- Tickets: 3
- Power Play: Yes
- Payment Method: Visa/Visa Electron: ****5961 [Edit](#)
- Created On: Thu, Dec 10, 2020
- Auto-Renewal ID: 64
- [Past Tickets](#)
- [Cancel Auto-Renewal](#)
- [Upcoming Draws](#)

Entry 2:

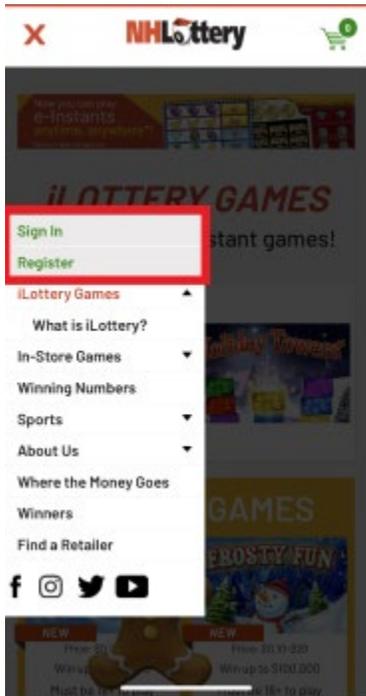
- Next Charge: Mon, Dec 14, 2020
- Recurring Cost: \$60.00 Bi-Weekly
- Tickets: 5
- Power Play: Yes
- Payment Method: Visa/Visa Electron: ****5961 [Edit](#)
- Created On: Mon, Nov 16, 2020
- Auto-Renewal ID: 52
- [Cancel Auto-Renewal](#)
- [Past Tickets](#)
- [Upcoming Draws](#)

Entry 3:

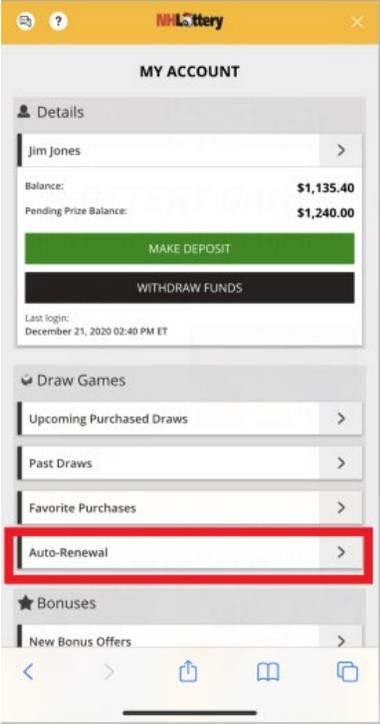
- Next Charge: Mon, Dec 14, 2020
- Recurring Cost: \$12.00 Bi-Weekly
- Tickets: 1
- Megaplier: Yes
- Payment Method: Visa/Visa Electron: ****5961 [Edit](#)
- Created On: Mon, Nov 16, 2020
- Auto-Renewal ID: 54
- [Cancel Auto-Renewal](#)
- [Past Tickets](#)
- [Upcoming Draws](#)

Mobile

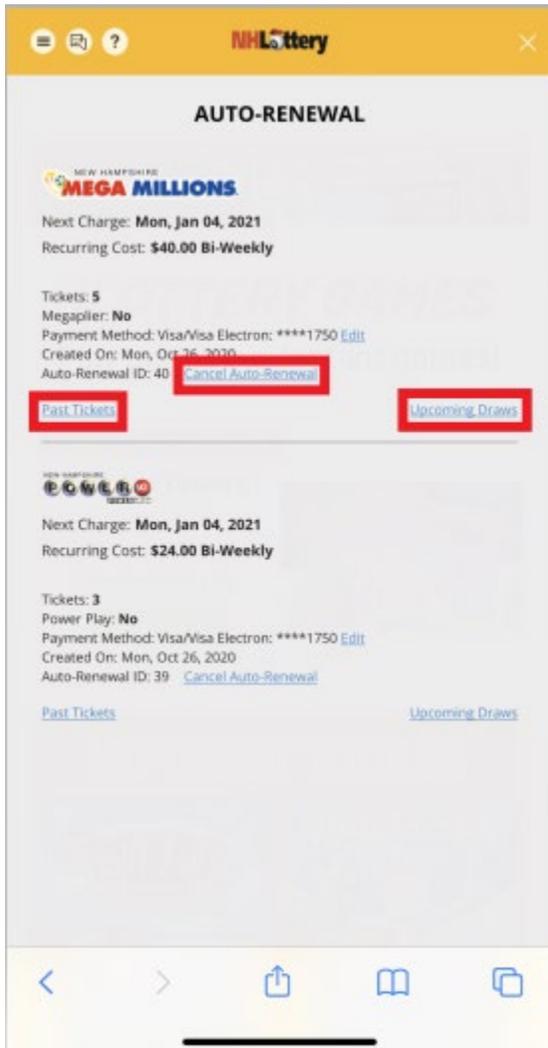
Sign in from the menu with your NH iLottery account credentials.



Under “My Account,” select the “Auto-Renewal” button from the Draw Games menu. Your Auto-Renewal purchases are listed here.



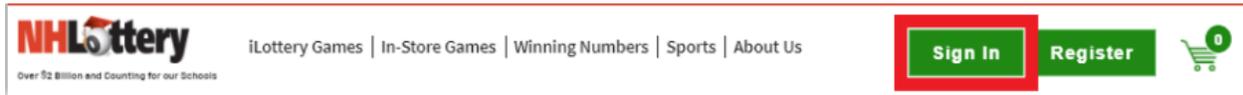
You can select “Cancel Auto-Renewal” to cancel your Auto-Renewal, select “Past Tickets” to view past plays, or select “Upcoming Draws” to see your upcoming draws.



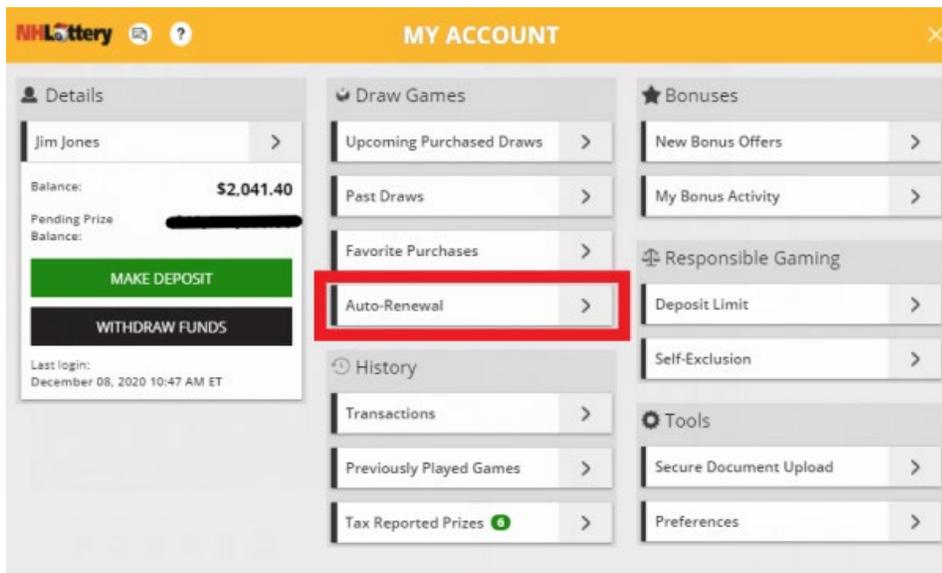
7. How do I cancel my Auto-Renewal purchases?

Desktop

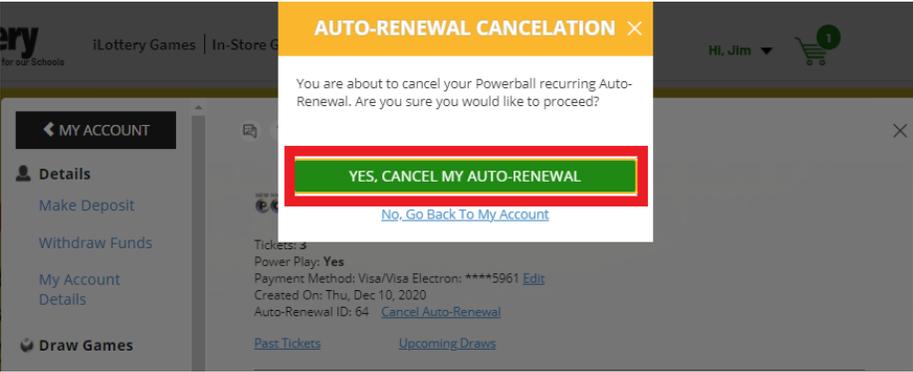
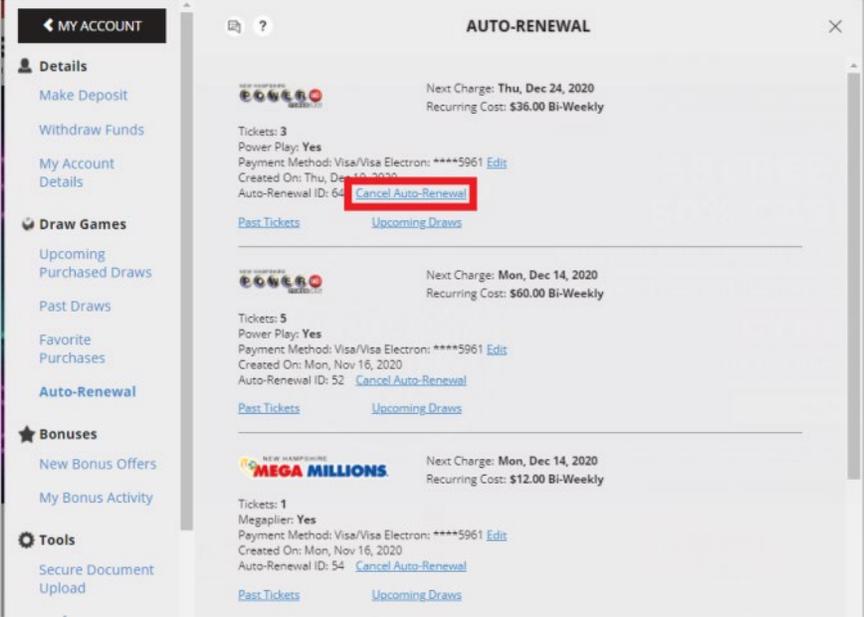
If you wish to cancel the Auto-Renewal payment, sign in with your New Hampshire iLottery account credentials.



Under "My Account," select the "Auto-Renewal" button from the Draw Games menu.



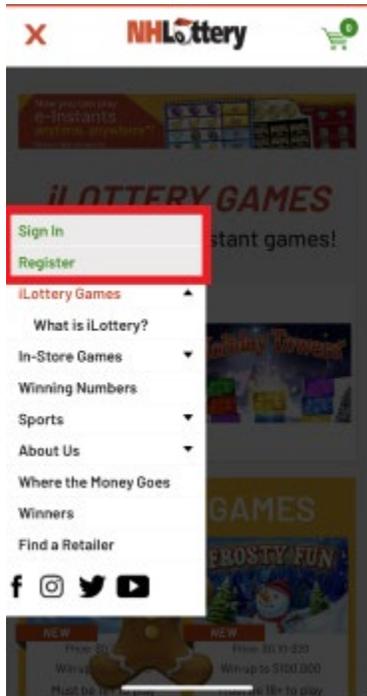
Select "Cancel Auto-Renewal" and click "Yes, Cancel My Auto-Renewal" on the pop-up to cancel your Auto-Renewal.



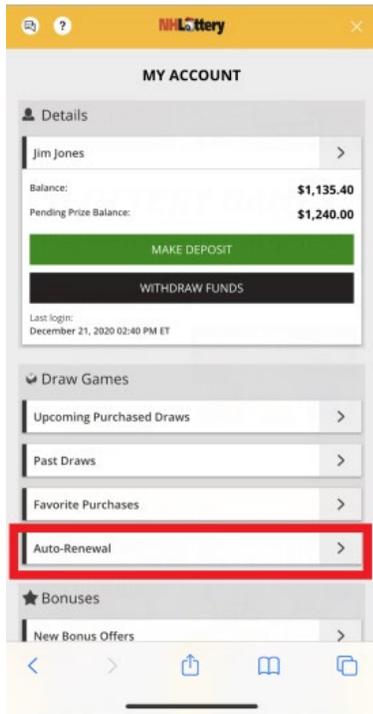
The draws will play through until the end of the two-week cycle. When the Auto-Renewal purchase comes up for renewal after that period, it will automatically cancel and the next purchase will not go through.

Mobile

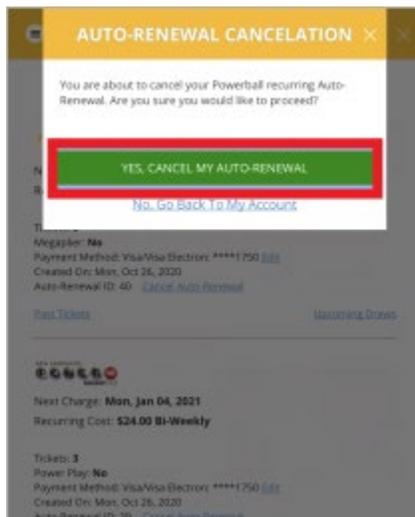
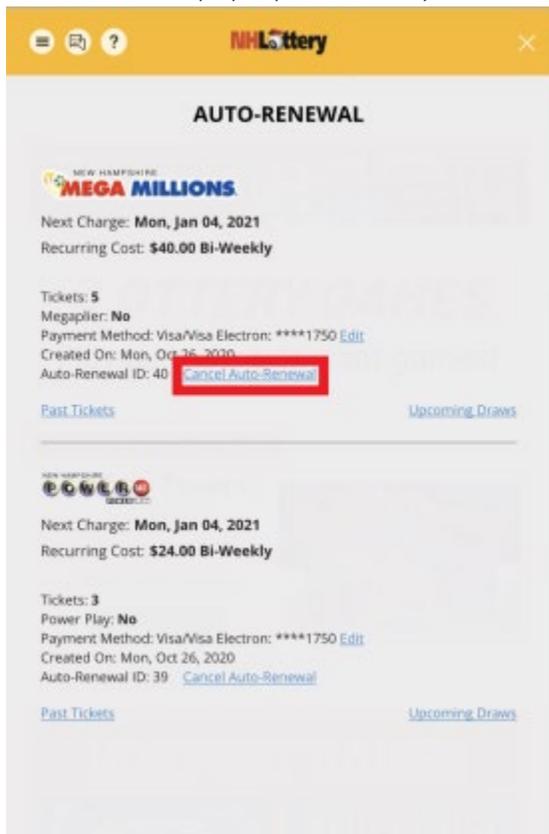
If you wish to cancel the Auto-Renewal payment, sign in with your New Hampshire iLottery account credentials.



Under “My Account,” select the “Auto-Renewal” button from the Draw Games menu.



Select “Cancel Auto-Renewal” and click “Yes, Cancel My Auto-Renewal” on the pop-up to cancel your Auto-Renewal.



The draws will play through until the end of the two-week cycle. When the Auto-Renewal purchase comes up for renewal after that period, it will automatically cancel and the next purchase will not go through.

8. How do I edit my Auto-Renewal draw numbers?

To change the numbers associated with the Auto-Renewal, you must cancel the Auto-Renewal purchase and purchase a new ticket. Cancellations can be completed in “My Account” settings under the “Auto-Renewal” button from the Draw Games menu. You can then purchase a new Auto-Renewal with new numbers. (Or keep the original and purchase a new one with different numbers!)

9. What happens if I self-exclude myself from playing or if my account is disabled?

If you wish to self-exclude (or your account is disabled) during Auto-Renewal, the draws will play through until the end of the two-week cycle and will not be purchased further.

10. What payment methods can I use to set up Auto-Renewal?

ONLY debit cards may be used to set up Auto-Renewal. Players can also edit their debit card payment method mid-subscription in “My Account” settings.

11. What happens if there are not sufficient funds in my bank account?

If sufficient funds are not in the designated debit card that is attached to your Auto-Renewal, the payment will continue to go through and you could receive an Overdraft Fee from your bank. In this instance, the New Hampshire Lottery is not responsible for any bank fees.

12. Can Bonus Codes be applied to the Auto-Renewal?

No. Auto-Renewal purchases cannot be combined with any other offer(s) or discount(s). If there is a deposit-based bonus during the time of the first purchase, it will grant the player with that reward upon deposit. Recurring payments will not trigger bonuses or discounts.