New Hampshire Lottery Auto-Renewal FAQ

1. What is Auto-Renewal?

Never miss a draw with New Hampshire iLottery's automatic renewal (Auto-Renewal) service that allows players to automatically purchase Powerball and Mega Millions. Sign up once and your Powerball and Mega Millions tickets will be purchased every two weeks and entered into each drawing until you cancel the Auto-Renewal. ONLY debit cards may fund Auto-Renewal.

2. Who can participate in Auto-Renewal?

Players must be 18+ years of age and in New Hampshire to play NH iLottery. Players should use their existing New Hampshire iLottery account or register for a new account. All terms of service for iLottery apply to the Auto-Renewal program. However, the player must have and use a debit card for Auto-Renewal.

If a player signs up for Auto-Renewal and leaves the state, they must verify by geolocation in the state of New Hampshire within 12 months of first purchase.

3. How often does my purchase renew?

Auto-Renewal will renew every two weeks (or 14 days), a week before the upcoming week's drawings, on the day a player made the first purchase. You may purchase tickets and sign up for Auto-Renewal by 9:50 p.m. EST before the scheduled draw to participate in the earliest draw.

The first Auto-Renewal purchase will include the cost for the current week and the following two weeks. After the initial pay period, the purchase will renew every other week. Players will receive email confirmation for Auto-Renewal payment. See calendar example below.

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25	26 \$ - Renewal	27		29	30	31 New HAMPSHIRE PONCE ROM EXTERIAT

4. How do I set up Auto-Renewal?

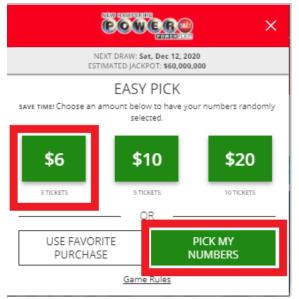
Desktop

*Players must be 18+ years of age and in New Hampshire to play iLottery.

Sign in or register for a NH iLottery account.



Select your favorite numbers or choose Easy Pick for Powerball and/or Mega Millions.



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Choose the number of tickets you would like to purchase.

For \$1 more per ticket, per draw, you may click on the "Add Power Play" or "Add Megaplier" button to either Power Play your Powerball tickets or to Megaply your Mega Millions purchase.

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Click the button in the Shopping Cart next to "Auto-Renewal" so it displays the word "YES" in YELLOW.

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	2 Drawings A Week Yes Add Power Play? O More Information	
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	Game Rules Current Period (12/12/2020 - 12/25/2020); \$36.00 Upcoming Period (12/26/2020 - 01/01/2021); \$18.00 Today's Cost: \$54.00	
	Your first Auto-Renewal purchase includes the cost for the first three weeks. After your first purchase, you will be billed every other week, one week in advance of upcoming draws.	
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	You will be required to use a debit card for all shopping cart transactions that include an auto-renewal purchase.	
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Click the "Checkout" button to complete the transaction.

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Enter your payment information. Auto-Renewal must be funded with a debit card. Then click the "Submit" button.

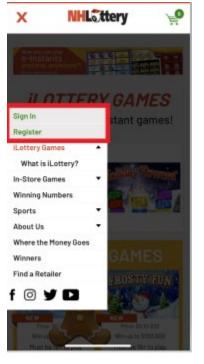
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Review your purchase on the Checkout Summary screen and click the "Submit" button. Your ticket(s) will be automatically purchased every two weeks.

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BACK TO PAYMENT DETAILS			Price: \$54.00 SU	BMIT

<u>Mobile</u>

*Players must be 18+ years of age and in New Hampshire to play iLottery.



Sign in or register for a NH iLottery account.

Select your favorite numbers or choose Easy Pick for Powerball and/or Mega Millions.



Choose the number of tickets you would like to purchase.

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For \$1 more per ticket, per draw, you may click on the "Add Power Play" or "Add Megaplier" button to either Power Play your Powerball tickets or to Megaply your Mega Millions purchase.

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Click the "Checkout" button to complete the transaction.

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Enter your payment information. Auto-Renewal must be funded with a debit card. Then click the "Submit" button.

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Price: \$54.00	

5. Can I pay for my Auto-Renewal purchases ahead of time?

No. Auto-Renewal is a purchase that occurs every two weeks and enrolls a player in a set draw schedule according to the time of enrollment. ONLY debit cards may fund Auto-Renewal.

6. How do I view my Auto-Renewal purchases?

Desktop

Sign in from the menu with your NH iLottery account credentials.



Under "My Account," select the "Auto-Renewal" button from the Draw Games menu. Your Auto-Renewal purchases are listed here.

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You can select "Cancel Auto-Renewal" to cancel your Auto-Renewal, select "Past Tickets" to view past plays, or select "Upcoming Draws" to see your upcoming draws.

1

MY ACCOUNT	四 ?	AUTO-RENEWAL	×
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Sign in from the menu with your NH iLottery account credentials.



Under "My Account," select the "Auto-Renewal" button from the Draw Games menu. Your Auto-Renewal purchases are listed here.

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You can select "Cancel Auto-Renewal" to cancel your Auto-Renewal, select "Past Tickets" to view past plays, or select "Upcoming Draws" to see your upcoming draws.

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7. How do I cancel my Auto-Renewal purchases?

<u>Desktop</u>

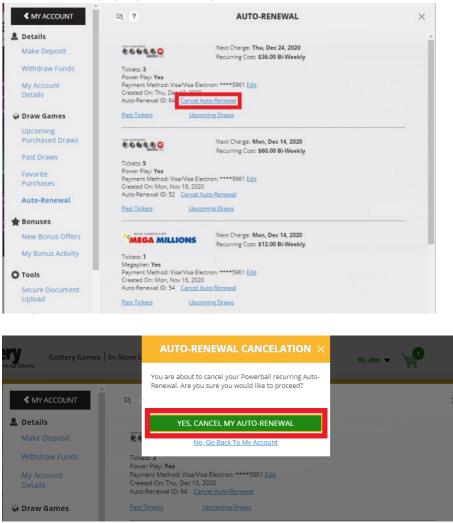
If you wish to cancel the Auto-Renewal payment, sign in with your New Hampshire iLottery account credentials.



Under "My Account," select the "Auto-Renewal" button from the Draw Games menu.

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Jim Jones	>	Upcoming Purchased Draws	>	New Bonus Offers	>
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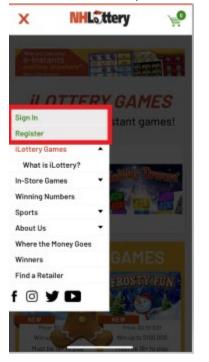
Select "Cancel Auto-Renewal" and click "Yes, Cancel My Auto-Renewal" on the pop-up to cancel your Auto-Renewal.



The draws will play through until the end of the two-week cycle. When the Auto-Renewal purchase comes up for renewal after that period, it will automatically cancel and the next purchase will not go through.

<u>Mobile</u>

If you wish to cancel the Auto-Renewal payment, sign in with your New Hampshire iLottery account credentials.



Under "My Account," select the "Auto-Renewal" button from the Draw Games menu.

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Select "Cancel Auto-Renewal" and click "Yes, Cancel My Auto-Renewal" on the pop-up to cancel your Auto-Renewal.

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The draws will play through until the end of the two-week cycle. When the Auto-Renewal purchase comes up for renewal after that period, it will automatically cancel and the next purchase will not go through.

8. How do I edit my Auto-Renewal draw numbers?

To change the numbers associated with the Auto-Renewal, you must cancel the Auto-Renewal purchase and purchase a new ticket. Cancellations can be completed in "My Account" settings under the "Auto-Renewal" button from the Draw Games menu. You can then purchase a new Auto-Renewal with new numbers. (Or keep the original and purchase a new one with different numbers!)

9. What happens if I self-exclude myself from playing or if my account is disabled?

If you wish to self-exclude (or your account is disabled) during Auto-Renewal, the draws will play through until the end of the two-week cycle and will not be purchased further.

10. What payment methods can I use to set up Auto-Renewal?

ONLY debit cards may be used to set up Auto-Renewal. Players can also edit their debit card payment method mid-subscription in "My Account" settings.

11. What happens if there are not sufficient funds in my bank account?

If sufficient funds are not in the designated debit card that is attached to your Auto-Renewal, the payment will continue to go through and you could receive an Overdraft Fee from your bank. In this instance, the New Hampshire Lottery is not responsible for any bank fees.

12. Can Bonus Codes be applied to the Auto-Renewal?

No. Auto-Renewal purchases cannot be combined with any other offer(s) <u>or</u> discount(s). If there is a deposit-based bonus during the time of the first purchase, it will grant the player with that reward upon deposit. Recurring payments will not trigger bonuses or discounts.